

Crossroads Care Essex
Carer Support Worker – Personal Specification



Qualities	Essential	Desirable
Education & Training	<p>Ability to carry out a range of tasks.</p> <p>Ability to undertake a range of domestic duties.</p> <p>Ability to complete simple records i.e.: timesheets.</p> <p>Willing to attend training for</p> <ul style="list-style-type: none"> • Manual Handling • Health & Safety • First Aid • Child Protection • Protection of vulnerable adults 	<p>NVQ qualification or willing to acquire this.</p> <p>Experience of providing care.</p> <p>Experience of volunteering or working in the community.</p> <p>Willingness to undertake additional training.</p>
Special Aptitudes	<p>Ability to relate sympathetically and effectively to carers.</p> <p>Ability to work flexibly and undertake a range of tasks.</p> <p>Willingness to adapt to changing circumstances.</p> <p>Ability to observe changes in family circumstances and report to appropriate person.</p>	<p>Knowledge of Confidentiality and Equal Opportunities procedures.</p> <p>Aware of the needs of carers and people with care needs.</p>
General	<p>Ability to work unsupervised as well as part of a team.</p> <p>Full driving license and use of a vehicle (must be covered for Business Class Motor Insurance).</p> <p>Access to: telephone or answerphone</p>	<p>Flexibility to cover holidays and sickness, sometimes at short notice.</p>
Disposition	<p>Reliable</p> <p>Flexible</p> <p>Conscientious and thorough</p> <p>Sense of Humour</p>	
Other Requirements	<p>Able to provide two contacts for references.</p> <p>Willing to apply for a disclosure from Criminal Records Bureau</p>	